

## Annexure B

## Data for 30, Apr 2024

| Sr.<br>No. | Received from              | Carried<br>forward<br>from<br>previous<br>month | Received<br>during the<br>month | Total<br>Pending | Resolved | Pending at the end of<br>the month   |                                     | Average<br>Resolution<br>on time^<br>(in days) |
|------------|----------------------------|---|---------------------------------|------------------|----------|--------------------------------------|-------------------------------------|--|
|            |                            |   |                                 |                  |          | Pending for<br>less than 3<br>months | Pending for<br>more than 3<br>month |  |
| 1          | 2                          | 3   | 4                               | 5                | 6        | 7                                    |                                     | 8  |
| 1          | Directly from<br>Investors | 0   | 0                               | 0                | 0        | 0                                    | 0                                   | 0  |
| 2          | SEBI<br>(SCORE S)          | 0   | 0                               | 0                | 0        | 0                                    | 0                                   | 0  |
| 3          | Stock<br>Exchanges         | 0   | 0                               | 0                | 0        | 0                                    | 0                                   | 0  |
| 4          | Other<br>Sources (if any)  | 0   | 0                               | 0                | 0        | 0                                    | 0                                   | 0  |
|            | Grand Total                | 0   | 0                               | 0                | 0        | 0                                    | 0                                   | 0  |

Trend of monthly disposal of complaints:-

| Sr.<br>No. | Month  | Carried forward<br>from previous<br>month | Received | Resolved | Pending |
|------------|--------|---|----------|----------|---------|
| 1          | 2      | 3   | 4        | 5        | 6       |
| 1          | Apr-21 | 0   | 0        | 0        | 0       |
| 2          | May-21 | 0   | 0        | 0        | 0       |
| 3          | Jun-21 | 0   | 0        | 0        | 0       |
| 4          | Jul-21 | 0   | 0        | 0        | 0       |
| 5          | Aug-21 | 0   | 0        | 0        | 0       |
| 6          | Sep-21 | 0   | 0        | 0        | 0       |
| 7          | Oct-21 | 0   | 0        | 0        | 0       |
| 8          | Nov-21 | 0   | 0        | 0        | 0       |
| 9          | Dec-21 | 0   | 0        | 0        | 0       |
| 10         | Jan-22 | 0   | 0        | 0        | 0       |
| 11         | Feb-22 | 0   | 0        | 0        | 0       |
| 12         | Mar-22 | 0   | 0        | 0        | 0       |
| 13         | Apr-22 | 0   | 0        | 0        | 0       |
| 14         | May-22 | 0   | 0        | 0        | 0       |
| 15         | Jun-22 | 0   | 0        | 0        | 0       |

| 16 | Jul-22         | 0 | 0 | 0 | 0 |
|----|----------------|---|---|---|---|
| 17 | Aug-22         | 0 | 0 | 0 | 0 |
| 18 | Sep-22         | 0 | 0 | 0 | 0 |
| 19 | Oct-22         | 0 | 0 | 0 | 0 |
| 20 | Nov-22         | 0 | 0 | 0 | 0 |
| 21 | Dec-22         | 0 | 0 | 0 | 0 |
| 22 | Jan-23         | 0 | 0 | 0 | 0 |
| 23 | Feb-23         | 0 | 0 | 0 | 0 |
| 24 | Mar-23         | 0 | 0 | 0 | 0 |
| 25 | Apr-23         | 0 | 0 | 0 | 0 |
| 26 | May-23         | 0 | 0 | 0 | 0 |
| 27 | Jun-23         | 0 | 0 | 0 | 0 |
| 28 | Jul-23         | 0 | 0 | 0 | 0 |
| 29 | Aug-23         | 0 | 0 | 0 | 0 |
| 30 | Sept- 23       | 0 | 0 | 0 | 0 |
| 31 | Oct-23         | 0 | 0 | 0 | 0 |
| 32 | Nov-23         | 0 | 0 | 0 | 0 |
| 33 | Dec-23         | 0 | 0 | 0 | 0 |
| 34 | Jan – 24       | 0 | 0 | 0 | 0 |
| 35 | Feb – 24       | 0 | 0 | 0 | 0 |
| 36 | Mar-24         | 0 | 0 | 0 | 0 |
| 37 | Apr-24         | 0 | 0 | 0 | 0 |
|    | Grand<br>Total | 0 | 0 | 0 | 0 |

Trend of annual disposal of complaints:-

| Sr.<br>No. | Year           | Carried forward<br>from previous | Received<br>during<br>the year | Resolve<br>d during<br>the year | Pending at<br>the end of<br>the year |
|------------|----------------|----------------------------------|--------------------------------|---------------------------------|--------------------------------------|
| 1          | 2              | 3                                | 4                              | 5                               | 6                                    |
| 1          | 2017-18        | 0                                | 0                              | 0                               | 0                                    |
| 2          | 2018-19        | 0                                | 1                              | 1                               | 0                                    |
| 3          | 2019-20        | 0                                | 1                              | 1                               | 0                                    |
| 4          | 2020-21        | 0                                | 0                              | 0                               | 0                                    |
| 5          | 2021-22        | 0                                | 0                              | 0                               | 0                                    |
| 6          | 2022-23        | 0                                | 0                              | 0                               | 0                                    |
| 7          | 2023-24        | 0                                | 0                              | 0                               | 0                                    |
| 8          | 2024-25        | 0                                | 0                              | 0                               | 0                                    |
|            | Grand<br>Total | 0                                | 2                              | 2                               | 0                                    |